RIB PRODUCT SCHEDULE - RIB Unify

This RIB Product Schedule -- RIB Unify (the "Product Schedule") supplements and is incorporated into and made a part of that certain Order Form, by and between RIB and Customer, in which this Product Schedule is referenced. Capitalized terms used in this Product Schedule without definition have the same meanings ascribed to them in the Order Form, the RIB General Terms and Conditions (the "GTCs"), or the Product and Support Addendum as applicable.

1. APPLICABILITY.

1.1 This Product Schedule governs the use of the Product licensed by Customer as specified in the Order Form.

1.2 The terms in this Product Schedule apply solely to the Product Unify and prevails over any conflicting terms in the GTCs.

1.3 The Product can be ordered individually or collectively on an Order Form, and the Software is subject to the terms of the Order Form in which the Software Schedule is referenced.

2. ADDITIONAL DEFINITIONS FOR RIB Unify. The following capitalized terms used in this Product Schedule have the respective meanings specified below:

2.1 "Standard User" means users who have been invited and granted access to the system to perform daily tasks. These are users within the Customer organization and can include contractors who provide services to the Customer on projects.

2.2 "Guest User" means user who is invited by Standard Users to participate in specific tasks and can either access the system with an expiring token or a username and password.

2.3 "External Parties" means users who don't directly interact with the system but may receive exported or copied documents, and whose contributions are re-introduced into the system by existing users. They do not have direct access to the system interface or core functions.

3. ADDITIONAL TERMS AND RESTRICTIONS FOR RIB Unify

3.1 The Customer shall ensure the following user types are subject to specific restrictions:

3.1.1 Standard Users shall not engage in credential sharing, access other users' workspaces, system-wide dashboards, or administrative features. In addition, they shall not delete any data that was not generated by themselves.

3.1.2 Guest Users shall not engage in credential sharing, access other users' workspaces. They also refrain from exceeding the authorized access duration or performing any actions beyond the scope of their temporary role.

3.1.3 External Parties shall be strictly prohibited from accessing the system's interface, real-time data, or core functionalities directly. External Parties shall not modify, distribute, or commercially exploit any documents exported from the system without obtaining the Customer's prior written consent.

3.2 The Customer shall be responsible for ensuring that all categories of users (including Standard Users, Guest Users and External Parties) comply in full with the applicable provisions of GTCs.

3.3 There is reasonable storage and system resources for normal use. The Customer shall not use the Product in a manner that in RIB's opinion unreasonably exceeds typical usage patterns, affects system performance, or disrupts other users. If such excessive use occurs, RIB may request that Customer reduce usage as soon as possible. If the Customer does not comply within 7 days, RIB may temporarily restrict or suspend the Product to protect system integrity. RIB will act reasonably and in good faith in applying this clause.

3.4 RIB may, from time to time, offer certain features or functionality at no charge ("Free Features"). RIB reserves the right to modify, suspend, or discontinue any Free Features at any time, with or without notice. Continued use of the Product following such modification constitutes acceptance of the updated Product scope.

4. Service Level Agreement

The RIB Service Level Agreement is a supporting document that describes the service level commitment for RIB Unify Services. The document is available on the RIB website at https://www.rib-software.com/en/client-resources/rib-unify.